DNV GL Healthcare is dedicated to helping hospitals improve quality and patient safety. Building on the success of our hospital accreditation programs, DNV GL Healthcare has been approved by CMS to credential facilities providing placement of Ventricular Assist Devices (VAD) as Destination Therapy.

**VAD Program Survey Process**

The VAD Program Survey process audits an organization’s VAD Program in the following areas:

- Quality Management System
- Program Management
- Staffing Management
- Infection Prevention & Control
- VAD Program Service Delivery
- The VAD Program’s multidisciplinary approach to patient care throughout the care continuum

**VAD Program Survey Components**

- VAD Facility Programs are credentialed for a three year period subject to an annual survey to verify continuing compliance with VAD Program Requirements
- Annual announced surveys are coordinated with the Applicant Organization
- VAD survey agenda and document request list are provided in advance to assist the organization with survey planning
- DNV GL Healthcare Client Drop Box provides ready access to the DNV GL VAD team for questions or additional information

*Pushing boundaries to keep VAD Programs at peak performance!*
What makes the DNV GL Healthcare VAD Credentialing Program Unique?

- DNV GL Healthcare surveys with a team of two:
  - A qualified DNV GL surveyor
  - A clinical specialist with specific background, training, and current experience in the delivery of inpatient VAD services
- Survey activity incorporates program data review on an annual basis
  - No requirements for data submission outside of the Corrective Action Plan process
- VAD implant prior to an initial survey for a new VAD Program is not required

Added Value for NIAHO® Customers: Quality Management System Alignment

- The DNV GL Healthcare VAD Credentialing Program requirements are aligned with NIAHO® and ISO 9001
- The VAD credentialing survey verifies VAD program alignment with the organization’s required Quality Management System

How does DNV GL Healthcare survey:

**Existing VAD Programs**

- Two DNV GL Healthcare VAD surveyors provide a two-day initial survey
- Verification is sent to CMS for approval
- Upon approval from CMS, annual surveys consist of two DNV GL surveyors for one day

**New VAD Programs**

The DNV GL VAD survey process represents a more cost effective path to program implementation for new programs

- VAD implant prior to initial survey for a new VAD Program is not required
- The initial on-site survey consists of two qualified surveyors who evaluate the infrastructure of the VAD Program
- Verification is sent to CMS for approval
- Upon approval from CMS, the organization can then perform VAD procedures and receive CMS reimbursement
- DNV GL will return in 6 months to evaluate the remainder of the program, visit the various departments, and review medical records of VAD patients
- Annual surveys in subsequent years consist of two DNV GL surveyors for one day