Our Healthcare Training Courses help you realize the full potential of your accreditation and quality management system programs. Whether you are new to DNV GL, are integrating new personnel or are seeking more value from your ISO 9001 commitment, you’ll find a training course designed to meet your needs. We recommend starting at the beginning of the roadmap with our 5 foundation courses. Begin or continue your training journey by contacting your territory manager or emailing contacthc@dnvgl.com.

**Accreditation: NIAHO® 101**
- 3 days
- High level review of ISO 9001:2015 requirements
- In-depth review of NIAHO requirements
- Alignment of ISO & NIAHO
- Accreditation survey process
- Accreditation reporting & follow-up

**Healthcare Management System Implementation**
- 3 days
- In-depth review of ISO 9001:2015 requirements
- Interpretation of ISO into healthcare language
- Alignment of ISO & NIAHO
- Alignment of ISO to healthcare processes
- Planning phase of QMS implementation

**Taking Your Management System to the Next Level ISO 2.0**
- 2 days
- High level review of ISO 9001:2015 requirements as they relate to leadership
- Evidence based decision making
- Compliance vs. continual improvement
- QMS used to manage the organization & not just accreditation

**Managing Risk in Your Hospital Proactively**
- 2.5 days
- High level review of ISO 9001:2015 requirements
- Understanding safety/risk & your QMS
- Leadership responsibilities
- Risk identifiers, analysis, evaluation & treatment of risk
- Communication, culture & behavior

**Internal Audits for Healthcare**
- 3 days
- In-depth review of ISO 9001:2015 requirements
- Internal audits: Why & What
- Audit planning, preparation & conduct
- Audit reporting & follow-up
- Case study

**Additional Education Opportunities**
These courses can be taken at any point during your accreditation/ISO journey and can serve as refreshers later on down the road.

**Comprehensive Accreditation**
- 2.5 days
- High level review of NIAHO requirements
- High level review of ISO 9001:2015 requirements
- Internal auditing principles
- Audit planning

**Management Overview**
- .5 days
- High level review of NIAHO requirements
- High level review of ISO 9001:2015 requirements
- Leadership roles & responsibilities

**ISO Foundation for Healthcare**
- 1.5 days
- In-depth review of ISO 9001:2015 requirements
- Interpretation of ISO into healthcare language
- Alignment of ISO to healthcare processes
- Alignment of ISO & NIAHO
- Planning phase of QMS implementation

If you do not see a course that fits your organization’s needs, let us know and we will create a custom course for you!