ORTHOPAEDIC CENTER OF EXCELLENCE
FREQUENTLY ASKED QUESTIONS

Who is DNV GL Healthcare?
DNV GL Business Assurance is a world-leading certification body. We help businesses assure the performance of their organizations, products, people, facilities and supply chains through certification, verification, assessment, and training services. Within DNV GL Healthcare, we support the development and continual improvement of quality and patient safety in healthcare organizations. Our team of specialists have an innovative, advanced approach to help healthcare providers achieve excellence through accreditation, clinical program certification, management system certification, and training.

How do I go about obtaining the Orthopaedic Center of Excellence Designation?
The Orthopaedic Center of Excellence designation is obtained by achieving certification in at least three (3) orthopaedic service line programs. The requirements set forth by DNV GL Healthcare are based on the guidelines, recommendations and practices recognized by the American Academy of Orthopaedic Surgeons.

What programs are in the orthopaedic service line?
DNV GL Healthcare’s orthopaedic service line is comprised of the Hip & Knee Replacement Program Certification, Shoulder Surgery Program Certification, Spine Surgery Program Certification and Foot & Ankle Surgery Program Certification.

Is there a minimum volume criteria requirement for eligibility?
No, each organization is different. Some may have a large volume of hip & knee replacements and few shoulder and spine surgeries but still offer a comprehensive orthopaedic service line and will therefore qualify.

Does DNV GL Healthcare belong to a registry?
DNV GL Healthcare does not participate in any specific registry. We are currently collaborating with American Joint Replacement Registry regarding our customers’ needs, anticipating that AJRR will be recognized as the standard in the years to come.

Does the coordinator of the orthopaedic program have to be a nurse?
The coordinator can be a registered nurse, an APRN, or a PA.
What are the expectations for the coordinator of the orthopaedic program?
The coordinator’s role varies from program to program, however a key component includes being the
program leader, coordinating all efforts within the orthopaedic program from pre-admission testing
and education to post-surgery care and discharge planning; and facilitating dialogue among the key
stakeholders to ensure positive outcomes and ongoing performance improvement.

What is the recommended way to achieve the 8 hours of annual education?
The means to obtain the eight hours of training may include an inservice on relevant topics that may
impact the patient such as early ambulation. Another inservice could be from a vendor on ice therapy.
DNV GL Healthcare does not required approved CEU's as the only method of training. For example,
compliance with this requirement might include activities such as pharmacy personnel training for
direct care givers on medication complications; physicians addressing key topics during grand rounds
or complimentary on-line training modules on an array of orthopaedic specific trainings.

Who all needs to receive this education?
The requirements address two variances. Direct patient care staff shall receive (8) hours of training.
Direct care staff members may include RN’s, LPN’s, CNA’s, Tech’s on the floor and the therapists work-
ing with the patient. The secondary requirement speaks to indirect nursing staff. The organizaiton will
determine who to include and will also determine the hours of training needs initially and annually.

Any other questions? Want to schedule a call?
ContactHC@dnvgl.com | 866-523-6842